

This ticket is booked on a personal basis and it is at his/her own risk

CANCELLATION OF E-TICKETS

(1) E-Ticket can be cancelled online till preparation of charts which is normally 4 to 6 hours before the scheduled departure of the train from the originating stations. (For trains starting up to 12 noon the chart preparation is usually done on the previous night) OR 4 hours before the scheduled departure of boarding the train in case of confirmed ticket OR 30 minutes before the scheduled departure of boarding the train in case of RAC/WL whichever is earlier. If by any reason you are unable to cancel your ticket on the website till the time of charting please mail to etickets@irctc.co.in. User can check their refund status online by clicking "Refund Status" link after logging in. All refund will be processed as per extent Railway Refund Rules. Please refer refund rules [here](#).

(2) After preparation of charts, the user shall have to file online TDR for claiming refund. IRCTC forward the case to concerned Zonal Railway on the basis of Customer request through EDR and Enhance coaching refund system. The refund case will be decided by Railways. The TDR can be filed by the same user who books the ticket. After receipt of the refund amount from Railway, it shall be credited only in the same account through which booking was made through opted payment gateway. If by any reason you are unable to file TDR through website please mail to etickets@irctc.co.in. User can check TDR/Refund status through TDR History. All refund will be process as per extent Railway Refund Rules. Please refer refund rules [here](#).

(3) Any refund amount will be credited only in the same account through booking was made by user Customer is advised not to close that account so that refund amount will be credited back.

Now User can change Boarding Station from IRCTC's website. To Change Boarding Station Please log into IRCTC website then go to Book Ticket History Page then Select the PNR and Choose New Boarding Station.

To View the Guidelines for Changing Boarding Station Please Click [here](#)