

ooked on a personal user ID and can not be sold by an agent. If bought from an agent by any individual,

own ID
N OF E-TICKETS
be cancelled online till preparation of charts (which is normally 4 to 6 hours before the scheduled train from the originating stations. (For trains starting up to 12 noon-the chart preparation is usually previous night)) OR 4 hours before the scheduled departure of boarding the train in case of confirmed minutes before the scheduled departure of boarding the train in case of RAC/WL whichever is earlier. If n you are unable to cancel your ticket on the website till the time of charting please mail to .co.in. User can check their refund status online by clicking "Refund Status" link after logging in. All processed as per extent Railway Refund Rules. Please refer refund rules [here](#).

ation of charts, the user shall have to file online TDR for claiming refund. IRCTC forward the case to al Railway on the basis of Customer request through EDR and Enhance coaching refund system. The ll be decided by Railways. The TDR can be filed by the same user who books the ticket. After receipt of ount from Railway, it shall be credited only in the same account through which booking was made f payment gateway. If by any reason you are unable to file TDR through website please mail to .co.in. User can check TDR/Refund status through TDR History. All refund will be process as per extent d Rules. Please refer refund rules [here](#).

amount will be credited only in the same account through booking was made by user. Customer's close that account so that refund amount will be credited back.

change Boarding Station from IRCTC's website. To Change Boarding Station Please log into IRCTC website k-Ticket History Page then Select the PNR and Choose New Boarding Station.

uidelines for Changing Boarding Station Please Click [here](#)

Handwritten notes in Tamil at the top of the page, including phrases like 'பயணிகள்', 'புகார்', and 'பரிகாரம்'.